

# Rider Code of Conduct



## Thank you for choosing BATA.

To ensure a safe and comfortable ride, BATA asks that all passengers adhere to the following:

### Respectful Riders:

- Please help expedite the boarding process by having exact fare or pass ready and moving quickly to your seat.
- Please understand the transportation of bicycles is limited to the number accommodated by exterior racks. Bicycles are not allowed inside the bus.
- Please show consideration and respect for other passengers and their environment.
- Please limit carry-on bags to what you can carry in a single trip and store them securely at your feet.
- Please use headphones instead of broadcasting loud music, phone conversations, videos, etc.
- Please clean up after yourself. Trash cans and paper towels are available on each bus.
- Please collapse strollers, other wheeled devices, and walkers and store them at your seating area.
- Please be flexible and considerate to senior citizens, pregnant riders, families with small children, and individuals with special needs. Changing seats may be necessary to accommodate them.
- Please wear appropriate clothing, including a shirt and shoes.
- Please save your food and drink for before or after your bus trip.



Bay Area Transportation Authority

## **The following are NOT allowed on any BATA buses and property – including bus stops and shelters:\***

- No consuming, distributing, or possessing opened alcohol, and/or illegal substances.
- No vandalism/destruction of property or littering.
- No smoking of any substance (including marijuana), vaping (e-cigarettes), inhalants, or the use of smokeless tobacco.
- No boarding the bus with strong scents from: improper hygiene, perfumes, urine, or smoke odors (please refrain from smoking cigarettes or marijuana before riding the bus).
- No possession of hazardous or dangerous items, including weapons.
- No disruption of a safe and comfortable environment by behaving loudly, indecent exposure, using bad language, harassment, broadcasting loud sounds, being overly intoxicated, or acting offensively to fellow passengers or BATA staff.
- No blocking aisles with objects or activities.
- No throwing objects inside the bus or out the windows.
- No dangling body parts or other objects out of windows.
- No loitering, soliciting, or panhandling.
- No larceny, theft, or handling other people's belongings.
- No encroaching on a passenger's personal space, including touching without consent.
- No pets and animals. (With the exception of trained service animals and small pets that fit in a cage/carrier in the seating area.)
- No improper dress or hygiene (no shoes or shirt, soiled clothing, etc.)
- No exposing other riders to body fluids, including, but are not limited to; urine, semen, saliva, blood/open wounds, etc.

**\*Those in violation will be removed or denied access to the bus.**

**For updates  
to the Code  
of Conduct visit  
[bata.net/conduct](http://bata.net/conduct)**